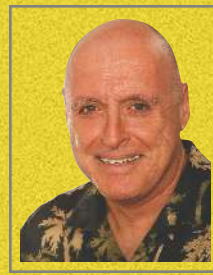


THE EXTRA POINT

BY JERRY ROBERTS



756 20 Words That Describe Our Workplaces

I've got 20 words for you today. Ten of them represent the easy road in the workplace, and the other ten the harder road. That's next, on The Extra Point.

I'm going to read off 10 words that describe specific actions some people take in the workplace. We've all seen most of these words play out in the lives of people we work with. Maybe they've seen some of them play out in us. It's not pleasant to think that's true. You'll see faces of people, perhaps your own, as I read off these 10 words.

Complaining. Who complains about things? Pretending. Lot of pretenders. Blaming. Who likes to put the blame on others? Judging. Any judging going on where you work? Resenting. Getting pretty personal now. Do you know anyone who has displayed resentment toward someone?

Five more words, and these are worse than the first five. Ignoring is one of them. Why do some people ignore others? Lying. Has anyone been caught lying in your organization? Cheating. Really, we might have a cheater in our midst? What would they have cheated on?

Two more. Controlling. Wait, we have control freaks here? Oh no, say it ain't so. Now, the final word in these 10...bullying. Workplace bullying takes on many forms, and it's more widespread than most people believe.

So, how did you do with those 10 words? Did you see particular coworkers in any of them? Did you see yourself in any of them? Most people do.

Now let's switch to 10 more words. I want to see if faces jump into your mind as I first list them, then briefly comment.

Inspiring. Who inspires you in your organization? Learning. Who teaches you

things you're glad to know? Who makes you want to learn? Mentoring. Has anyone mentored you? Trusting? Can you see the face or faces of people who inspire trust in you? Empowering. Do you see the person who equips others to do their work, to make decisions, to grow into responsibility and accountability?

The first five were good, and the next five are equally so, including this one: Building. Who builds skills, who builds relationships, who builds trust, and who builds teams? Connecting. Who is it that connects people with others, and opportunity? Growing. Who helps people grow? Helping. Who is the most helpful person in your organization? The last word on the list is influencing. Who use their influence to create good and positive outcomes?

Did you see faces as I read off those 10 words? If you did, why not take a moment to tell those you saw.

Don't be shy. Just say, "I was listening to the Ray Gibson Show, and Jerry Roberts was talking about — then you insert one of these 10 powerful words — and I immediately thought of you?" Easy-peasy, and you are going to make their day.

Need the transcript? Grab #756 at guamtraining.com, see those faces, and let them know.

That's The Extra Point. Be responsible and make something good happen today. For 93.3 and the Ray Gibson Show, I'm Jerry Roberts.

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